

## Addressing and preventing care needs through innovative Community Care Centres (I-CCC)

### Background

Care needs are steadily rising and so is the need for innovate community-based services and support of people in need of care and their informal care givers. Specific challenges include for example the fragmentation of health and social services, difficulties in accessing home-care services and community-based long-term care, the importance of prevention and rehabilitation strategies to enable older people to live independently and be physically, mentally and socially active as long as possible, supporting informal carers as well as the growing needs of people with dementia.

### Objectives

**Overall objective:** The project intends to influence national reforms in Long-Term Care through developing, testing and advocating for social innovative community- and voluntary-based services for older people in Austria, Montenegro and the Republic of Serbia.

**Specific objectives:** 1) Piloting 6 community care centers in Austria, Serbia and Montenegro  
2) Set up of a new-volunteer based service to support people with dementia

### Main activities and results

- Conducting a community needs assessment and summary report with recommendations, including a paper on financial sustainability
- Development and implementation of community care center (CCC) concept and provision of country-specific services, such as preventive home visits, home help services, supporting and training of informal carers, ...
- Development of volunteer-based services for people with dementia, including a tablet-based cognitive training tool
- Evidence-based advocacy for national policy reform and dissemination of project results
- Evaluation of the impact of CCCs and volunteer-based services

### Project consortium

- Austrian Red Cross
- Montenegro Red Cross
- Red Cross of Serbia
- University of Economics/Competence Center for Nonprofit Organisations and Social Entrepreneurship (Austria)

### Policy partners

- National Public Health Institute (Austria)
  - Republic Institute for Social Protection (Serbia)
  - Ministry of Health (Montenegro)
- Duration** 1 November 2020 – 31 October 2023  
**Budget** 2.271.547€ (80% EU, 10% ADA)  
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